IMPLEMENTATION OF DIGITAL TRANSFORMATION IN HIGHER EDUCATION AND GOVERNANCE

TRAN MANH HA

VIETNAM NATIONAL UNIVERISTY – HO CHI MINH CITY (VNUHCM)

TARGETS

- T1: Building IT strategy of 2023-2030 & data policies for VNUHCM

- T2: Implementing digital transformation in governance for VNUHCM & university members

- T3: Implementing digital transformation in higher education for VNUHCM & university members

ACTION PLANS FOR T1 (2023-2024)

- T1.A1: VNUHCM's IT strategy focusing on three pilars: -> work in progress (2023)
  - Governance
  - Education
  - Service

- T1.A2: Data regulation -> work in progress (2023)
  - Data classification, authority

- T1.A3: Data governance -> work in progress (2024)
  - Data quality, security & privacy, availability
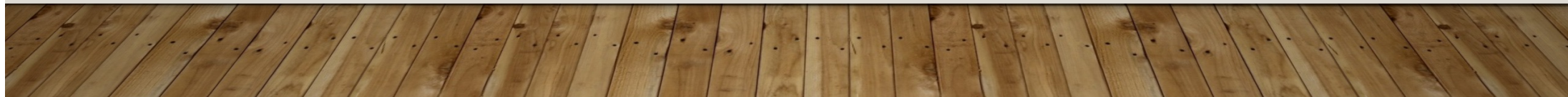
ACTION PLANS FOR T2 (2023-2026)

- T2.A1: Data center and data model -> work in progress (2023)
  - Collecting data from university members & VNUHCM's offices/centers
- T2.A2: Autonomous reporting system -> work in progress (2024)
- T2.A3: Upgraded data center and exteded data model -> work in plan
  - Collecting all data from university members & VNUHCM's offices/centers
- T2.A4: Decision support system (middle management) -> work in plan
- T2.A5: Executive information system (top management) -> work in plan

ACTION PLANS FOR T3 (2023-2026)

- T3.A1: LMS and BL courses for all university members -> work in progress (2023)
  - BL courses (30% videos)
- T3.A2: LCMS and MOOCs for VNUHCM -> work in progress (2024)
  - Courseware, videos
- T3.A3: Upgraded IT infrastructure and capability -> work in plan
- T3.A4: Cyber-university (MOOCs-based) -> work in plan
- T3.A5: Cyber-university (Uber-based) -> work in plan

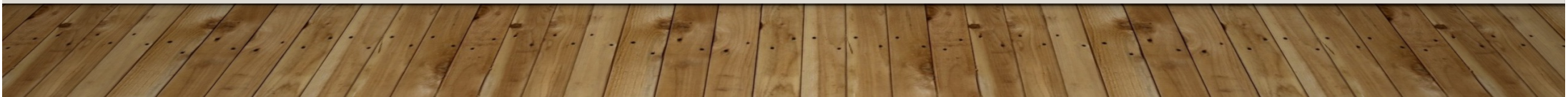# THE IMPACT OF THE AUSTRALIA AWARDS FELLOWSHIP PROGRAM

- The targets, action plans and activities are set, but there need
  - Multiple things (resources, policies, …) and NYAAL ☺

- The program provides:
  - Fruitful presentations of digital transformation framework (Lucy), teaching and learning technologies and methodologies (Wanty & Thanh & Bardo & Damien & April & Cherryl & Thuong), edtech ecosystem (David Linke) , micro-credentials & "post" degrees (David Bowser), …
  - Comprehensive talks & workshops of university governance & policy (Martin), university evaluation (Phillip), Deakin (Bonnie), IT infrastructure (Doherty), metric matters, …

THE IMPACT OF THE AUSTRALIA AWARDS FELLOWSHIP PROGRAM (2)

- The program also provides:
  - Wonderful class, laboratory, campus and city observation and experience
  - Excellent networking of experts from university and industry, colleagues and friends
  - Great supervision and care from the faculty of Arts and Education and A/Prof. Wanty's team, the office of International Relation.

Many things to learn and to do. Yet, what am I missing?

THANK YOU FOR YOUR ATTENTION

QUESTIONS & ANSWERS